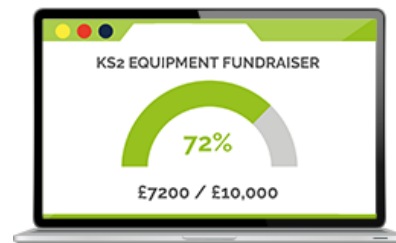


Money Back Guarantee



Community Heroes Primary School Product

We are confident that you will raise more than the subscription fee (£249) using the platform. Our commitment extends to allowing you to get your money back if the platform is not successful. This does not affect any of the other terms and conditions of the product or your rights.



If you fail to raise more than the £249 paid, we will refund your subscription once requested in writing subject to the following conditions:

- The refund request is made in writing and submitted within 12 months of the subscription start date.
- Provided that the subscribing school has within 3 months of their subscription start date:
- Set up at least one funding and one pledging campaign designed to raise at least £1,000.
- Emailed the invitation to become a Community Hero to at least 50% of parents.
- Added 'Meet the Heroes' and Community Heroes registration web page links to their school website and at least one newsletter.
- Sent invitations to become a community hero to at least 20 companies/businesses for a primary school or 50 companies/businesses for a secondary school.

Refund requests should be sent to

Community Heroes
Grofar Ltd
St Nicholas House 31-34 High Street
Bristol
BS1 2AW

James Robertson – Managing Director

